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## Guidelines to Identify Genuine Suntech Power Solar Products

The following additional guidelines will assist you in identifying genuine Suntech products:

### 1. Official Suntech Logo

Please see the two versions of the Suntech logo below, which may be printed in color or black and white. The previous Suntech logo was used up until the end of 2007 and the new logo should appear on all Suntech products and packaging distributed from 2008 onwards.



Old Suntech Logo



New Suntech Logo

## 2. Serial number of Suntech PV modules

There are two versions of Suntech serial numbers. The old version of serial number consists of 18 digits; the new version starts with the prefix '**STP**' followed by 18 digits. The bar codes of both versions adopt Code 128 SET B format for scanning purposes. You can find two serial numbers on every Suntech PV module, one is laminated between the glass and the back sheet, and the other is stuck on the aluminum frame.



## 3. Product branding

The symbol '**STP**' is printed on a corner of each PV cell.

- Please see an example of the symbol '**STP**' on a PV cell below:





'STP' symbol on each cell



#### 4. Suntech Nameplate

The Suntech standard nameplate is on the back sheet of each Suntech PV module.

- As an example, please see below the genuine Suntech nameplate, and please pay attention to the circled items::

	
Model Number	STP170S-24/Ac
Rated Maximum Power (P <sub>max</sub> )	170W
Output Tolerance	±3%
Current at P <sub>max</sub> (I <sub>mp</sub> )	4.80A
Voltage at P <sub>max</sub> (V <sub>mp</sub> )	35.6V
Short-Circuit Current (I <sub>sc</sub> )	5.15A
Open-Circuit Voltage (V <sub>oc</sub> )	44.4V
Nominal Operating Cell Temp. (T <sub>NOCT</sub> )	45°C±2°C
Weight	15.5kg
Dimension	1580×808×35(mm)
Maximum System Voltage	1000V
Maximum Series Fuse Rating	15A
Cell Technology	mono-Si
All technical data at standard test condition AM=1.5 E=1000W/m <sup>2</sup> Tc=25°C	
  	
Add: 17-6 ChangJiang South Road, New District Wuxi, China 214028 Customer Service Hot Line: +86 400 8888 009 Fax: +86 510 8534 3321 Manufactured in China	

#### 5. Packaging of Suntech Modules (A series, V series and U series)

The Suntech logo and customer service hotline are both printed on the outside of Suntech's standard packaging as indicated in the photos below.



Cardboard Carton for A series and U series



Wooden Packaging for V series



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We hope that the above methods will help you to distinguish genuine Suntech products. Meanwhile, we are working on using new technology to help you identify genuine products even more easily.

If you would like to verify genuine Suntech products, report counterfeit products, or find the contact information of the closest authorized Suntech dealer to you, please do not hesitate to contact us. Our customer service hotline is: **+86 400-8888-009** and email address is: [services@suntech-power.com](mailto:services@suntech-power.com).

Please feel free to pass this letter on to your customers or business partners to help them identify genuine Suntech products. Thank you for your ongoing support.

#### **Suntech Europe**

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#### **Customer Service Team**

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**February 23, 2009**